

Job Title: Software Quality Assurance Technician

Location: Cockeysville, MD (Remote)

About the position:

We are looking for a talented individual to join our growing team. In this position, you would help us ensure that our software applications are robust and reliable. You would be tasked with different types of testing to identify and document potential bugs in our software. You will need to have strong analysis, design, coding, and debugging skills help develop new and efficient testing strategies. Communication skills are important, as you will be required to collaborate with team members.

Responsibilities:

- Review user-submitted issues and work with team members to gather information & document
- Reproduce and demonstrate defects in our software applications
- Collaborate with developers to review recent software changes
- Perform manual testing, as well as create and/or maintain automated testing solutions
- Provide feedback on software functionality
- Detect software vulnerabilities and inconsistencies
- Verify functionality to ensure solutions meet or exceed documented business requirements
- Ensure that issues are identified, tracked, and recorded efficiently and effectively
- Communicate effectively with internal and external stakeholders

Applicant should have:

- Advanced technical, research and analysis skills
- Ability to multi-task based on the changing company priorities
- Ability and desire to perform analysis functions at a very high degree of accuracy and speed
- Strong technical documentation and written and verbal communication and interpersonal skills

Key Qualifications:

- Problem solving skills
- Self-motivated
- Experience using ticket-tracking applications
- Programming experience
- Basic knowledge of SQL
- Experience with software accessibility guidelines

About us:

For over 30 years, Paradigm Software, L.L.C. has remained at the forefront of the weighing industry, delivering cutting-edge software solutions. By joining our team, you'll become part of a company that prioritizes leveraging the most advanced technologies available, supported by a team of highly skilled industry experts. At Paradigm Software, LLC, we're committed to promoting equal opportunities in the workplace, and we welcome candidates from diverse backgrounds.