



## 14<sup>th</sup> Annual User Conference

### Overview

*This year's conference will include the following:*

#### **Company Status/Future Plans/Customer Growth**

#### **CompuWeigh 6 Presentation**

*Targeted items:*

- Overview of WeighStation
- Setting up devices
- Overview of CompuWeigh
- Quick Search
- Health Monitoring Service
- Batch Reporting
- Options to handle "Skip Out" customers
- Benefits of collecting Deposits
- Posting Enhancement process (replaces check for missing trans)
- Added Modules - Messenger
- Recommended "Preparation Process" for customers upgrading to CW6
- Rules/Alerts Module
- Insufficient Funds/Split Payments Module
- Credit Card Processing Options
- Site Design (Common Problems)
- Other topics as questions from the participants arise

#### **Facility Tour**

#### **Open Forum**

- Open forum for customer suggestions, questions about existing operations and requests for new features

**Lunch and Refreshments will be provided both days!**  
**Networking Event Dinner after Day 1!**



## 14<sup>th</sup> Annual User Conference Registration Form – 2019

2-day Conference with Facility Tour

Dates	Conference location	Tour Location	Questions
Wednesday, July 31 – Thursday, August 1	Hillsborough County - BSOC Office Complex Tampa, FL	Resource Recovery Facility Tampa, FL	Cheryl Johnson <a href="mailto:cheryl.johnson@padigmsoftware.com">cheryl.johnson@padigmsoftware.com</a>  410.329.1300
Week of August 12 (Exact days TBD)	Paradigm Software Corporate Office Cockeysville, MD	TBD	Trevor Mann <a href="mailto:trevor.mann@paradigmsoftware.com">trevor.mann@paradigmsoftware.com</a>  410.329.1300
Wednesday, October 9 – Thursday, October 10	Mountain Transfer Station Hamilton, ON	Mountain Transfer Station Hamilton, ON	Trevor Mann <a href="mailto:trevor.mann@paradigmsoftware.com">trevor.mann@paradigmsoftware.com</a>  410.329.1300
Thursday, October 17 – Friday, October 18	City of Seattle Seattle, WA	TBD	Jeff Welch <a href="mailto:jeff.welch@paradigmsoftware.com">jeff.welch@paradigmsoftware.com</a>  410.329.1300
Wednesday, October 23 – Thursday, October 24  <b>*Road-E-O, Friday, October 25</b>	City of Glendale Landfill Glendale, AZ	City of Glendale Landfill Glendale, AZ	Cheryl Johnson cheryl.johnson@paradigmsoftware.com  410.329.1300

\* This event is being sponsored by the City of Glendale and AZ\_SWANA. There is no charge to attend the Road-E-O and if interested, they are looking for volunteers to be judges. Refreshments furnished!



Conference Hours – Day 1: 9:00 AM to 4:00 PM Day 2: 9:00 AM to 3:00 PM w/Tour

Each participant will receive refreshments and lunch on both days and the evening of Day 1 a Networking Dinner

Cost of the event (US Dollars): \$545 first registration per customer and \$495 each additional registration per customer (applicable taxes not included)

Select an Event to attend (one event per form, please):

- Tampa Bay, FL Registration forms due by Friday, June 28, 2019
- Cockeysville, MD Registration forms due by Friday, July 12, 2019
- Hamilton, ON Registration forms due by Friday, September 6, 2019
- Seattle, WA Registration forms due by Friday, September 13, 2019
- Glendale, AZ Registration forms due by Friday, September 20, 2019
- If interested in attending the **AZ Road E-O** on Friday, October 25, please check here

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**Attendee Contact Information:** (include Customer Code, Name, Title, Phone Number and Email Address)

CustCode \_\_\_\_\_

Name/Title \_\_\_\_\_

Phone Number \_\_\_\_\_

Email Address \_\_\_\_\_

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**Payment Method:**

Invoice – if a PO, needs to appear on the invoice please note PO# \_\_\_\_\_

Credit Card – Submit the attached CC authorization form with registration

**Cancellation Policy:** Cancellation received prior to fourteen (14) days of the event, customer will receive a 100% credit on customer's account. Cancellation received within fourteen (14) days of the event, customer will receive a 50% credit on customer's account.

Complete the form and email to [info@paradigmsoftware.com](mailto:info@paradigmsoftware.com) or fax to 443.275.2509.

**Credit Card Authorization Form**

**Paradigm Software, L.L.C.**  
**113 Old Padonia Road, Suite 200**  
**Cockeysville, MD 21030**  
**Phone 410-329-1300**  
**Fax 443-275-2509**

Date:

Company Name:

Quote/Invoice #:

Type of Card:

Quote/Invoice Amount:

Tax:

Amount to Charge to Card:

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Name as it appears on card:

Street Address:

City:

State:

Zip/Postal Code:

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Card Number:

Expiration Date:

CVV#:

Authorized Signature: \_\_\_\_\_

I authorize Paradigm Software, L.L.C. to charge the amount listed above to the credit card provided herein. I agree to pay for this purchase in accordance with the issuing bank cardholder agreement.

E-mail Address for Receipt: